



Annual Report 2010-2011



PRESIDENT'S MESSAGE



This past fiscal year (2010-2011) has been a progressive one for the Library. In April voters approved our referendum, which will enable us to eventually provide more meeting room space, additional materials, and programs for patrons. We had the services of Michael Madden, former director of the Schaumburg Library, as our Interim Director. Mr. Madden has served us well as we conducted a search for a full-time director. Our annual circulation increased to over 1,400,000—up 8% over the previous fiscal year, and our number of library cardholders increased to over 40,000—up 7% over the previous year.

Financially we are sound. Due to the stagnant economy during the past year, the Library was extra frugal about expenses. Without depriving our patrons of essential materials or services, total expenses were less than total revenues.

I would like to encourage all patrons to utilize our extensive databases, Tutor.com, and Internet resources, which can be found on the Library's website (www.indiantrailslibrary.org) on the "Resources" tab. These research tools contain a wealth of information. If you are looking for a news article, information regarding your family history, investment information, a health-related question, want tutoring for school subjects, help with auto repair, and many other topics, you should be able to find it within these databases. If you are unsure how to access or use a particular database, our staff will be able to help.

Your taxes are paying for these materials and services. Take advantage of the opportunity to use them.

Wally Salganik
President, Board of Trustees

DIRECTOR'S MESSAGE



New and successful efforts at the Library don't just happen. Every innovation and program is the result of the efforts by the staff with the support of the Library Board. Your support, too, has made the Indian Trails Public Library one of the busiest in the state. Thank you for your continued support in the funding of the Library through the successful referendum held this year.

Statistics included in this report show the tremendous growth of Library services and the continuing heavy use by the public. This past year, live programs attracted 11,176 adults and 22,059 children. The Summer and Winter Reading Programs brought children and teens to the Library in record numbers. Through the Library's webpage, additional services are offered. New databases such as Mango, a language learning tool, and Freegal, a music downloading service, are now available remotely. A new automated checkout system, a new facility in Prospect Heights, and expanded services to seniors and the disabled, both in centers and in homes, are just a few of the recent accomplishments. In addition to the Library's newsletter that is mailed to the home, you can also receive a weekly Internet newsletter.

Your support in making the Indian Trails Public Library one of the finest libraries in the state is greatly appreciated.

Michael Madden
Interim Director

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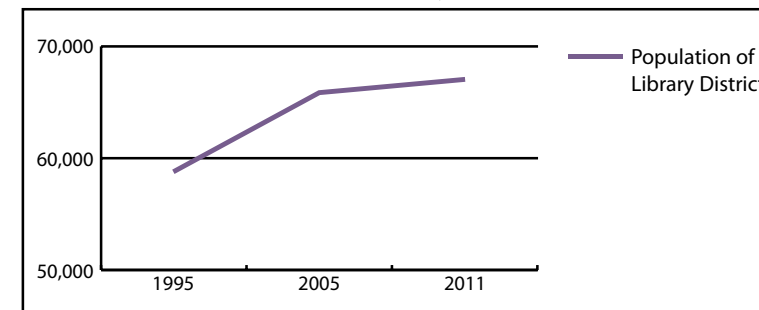
Library Senior Staff

Michael Madden
Interim Library Director
R. Christine Gibson
Associate Director of Public Communications
Robin K. Smith
Associate Director of Public Services



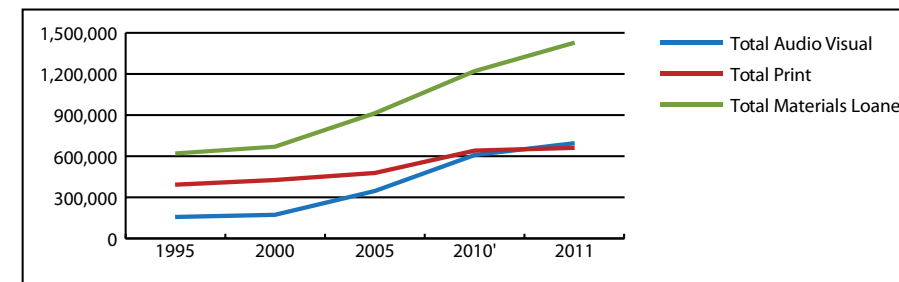
THE CURRENT STATE OF THE LIBRARY

Population of the Library District 1995 – 2011



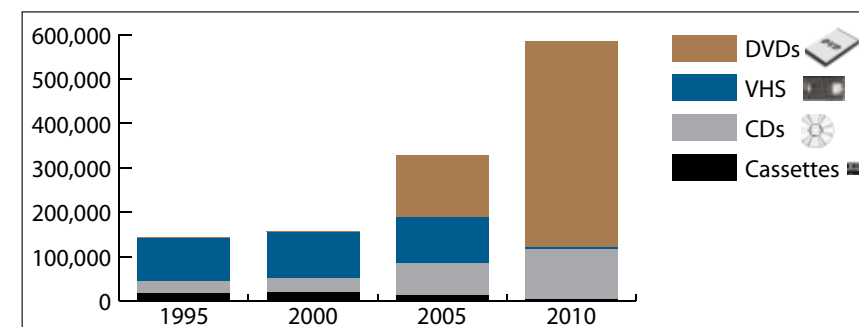
Libraries all over are changing to meet the demands of their users and the advances in technology. Indian Trails is no different. While the Library's façade remains the same, the population in the District has increased by 14% since 1995.

Materials Loaned 1995 – 2011



The number of items checked out has increased overall by 23%, but when the audiovisual materials alone are measured, those items have increased in popularity by 413%. In 1995, the Library had CDs, videocassettes, and audiocassettes. Today, the Library still has CDs filled with music and books but in addition, there are computer games, video games, Blu-rays, DVDs, and downloadable titles.

Circulation of Audio Visual 1995 – 2010



The Library has something for everyone! Print materials such as books, large type books, picture books, paperbacks, magazines, and newspapers remain vital. The changes come from users who don't visit the Library for just one thing—they use the Library to check out international films and television shows; bring home video

games for the children and grandchildren; learn more by attending programs on science, travel, healthy eating, music; and learn how to master new technologies such as downloading books and searching the Internet efficiently—and checkout books. Audio visual material changes are reflected in the dramatic shifts of formats. In audio, there was a total shift from cassettes to CDs; and in video, an equally dramatic shift from videotapes to DVDs and then Blu-rays, both in a matter of a few years. And the future promises a similar move to downloadable audio and video content. This constant change requires the added cost of the purchase of the same materials in differing formats.

Internet Access Expands the Library into Homes, Offices, and Schools

The world of computing has also brought an incredible amount of change to the Library. Internet access in the Library has grown from 27 computers with Internet access in 1995 to 88 computers in 2011. The Library also provides a speedy wireless connection so patrons can connect to the Internet using their own computing device. With the Library's online presence, every patron's desktop computer, laptop, or other portable electronic device can become a virtual branch of Indian Trails. Reference and informational materials are available online 24/7. Plus, patrons now have instant access to the Library's catalog, the ability to reserve and renew materials, and to download books, music, and movies – all from any location with Internet access.



Adult Services Highlights

This year 6,586 titles of adult books were added to the collection, with extra copies of the most popular ones, for a total of 11,058 volumes!

For the fourth year in a row, over one million items were checked out from Indian Trails—up 8% over the previous year for a total circulation of 1,425,577 items!

Over 7,000 virtual titles were checked out: movies, audiobooks, and books! The eMaterials are catching on fast!

The Library has a collection of 15,948 foreign language items in four languages with a circulation of 105,956 to meet the needs of our Library's diverse ethnic population.

The Adult Services librarians responded to 45,257 reference questions, up 14% over last year.

Adult Services offered 304 live programs during the year with an attendance of 11,176.



Children's Services Highlights

KidZone was structured into three separate areas:

- **The TeenZone** - For middle school students with its own reading materials, décor, seating, tables, and computers.
- **Nook for grade schoolers** – Provides older grade school students with a place of their own with seating, a study area, CD player, and reading materials.
- **Preschool area** – A large play area surrounded by age-appropriate books, computers, and seating for both preschoolers and parents.

Parenting Collection - conveniently located in the children's area, this separate collection features materials specific to the needs of parents and caregivers with younger children.

Easy Reader Collection labeled by reading levels – Labeling on a scale of 1 to 4 classifies books for an easier selection to match a child's reading level.

Summer and Winter Reading Programs achieved record participation - The summer program had 2,131 participants, 19% more than last year. The winter program attracted 794 participants, a whopping 253% increase over last year!

The Youth area presented 479 programs which were attended by 22,059 patrons.



Online Services Highlights

The Library Currently Has 88 Internet Connections

This is an increase of five units, a 6% increase over last year. In 2000 we had 27 Internet computers, an increase of 325% during the last 16 years.

Databases

Freemusic – This downloadable music service provides access to hundreds of thousands of songs from the Sony Music catalog. From March to June 2011, 798 cardholders downloaded 4,022 songs to keep forever!

Ancestry.com and Heritage Quest - Thanks to the financial support of the Friends of the Library, patrons searched for their roots using *Ancestry.com* 6,001 times and *Heritage Quest* 1,793 times.

Our Updated Catalog - Now, in one search, a patron can find a book to read, other books by the same author, reserve titles, and read and write their reviews.

ReferenceUSA – The source for information to scope out the competition, build a prospect list, gather statistics for a business plan start up, or search for employment leads. This online directory lists businesses by size, location, and type. Key executives are also listed. Our patrons used *ReferenceUSA* (also known as *RefUSA*) 15,243 times last year.



Outreach Services Highlights

Prospect Heights Convenience Center

This walk-in facility, located in the Palwaukee Shopping Center, serves patrons in Northeast Prospect Heights. To serve the diverse population of the area, the collection includes materials in six languages: English, Spanish, Polish, Russian, Hindi/Urdu, and Korean.

First year results include:

- Over 25,000 patron visits
- 45,000 items checked out
- 300 children attended storytimes in English and Spanish
- Over 200 new library cards issued

Outreach Services to the Community

The Library also reaches out to patrons who can't physically visit the Library. Regular visits, with pickups and deliveries, are made to:

- Alcott Center (Buffalo Grove) and the Pavilion Senior Center (Wheeling)
- Seven assisted living facilities within the district
- Two preschool facilities in Wheeling
- Approximately ten home-bound patrons per week

Outreach also coordinates and furnishes equipment for the blind and physically handicapped through the Voices of Vision Talking Book Center.

PROGRAMS & EVENTS



Volunteer Recognition



Atlantis Shuttle Final Launch



Makani Hawaiian Dancers



Cold Blooded Creatures



Mae West



Duo Controverso



Safe Babysitting Clinic

FINANCIAL HIGHLIGHTS

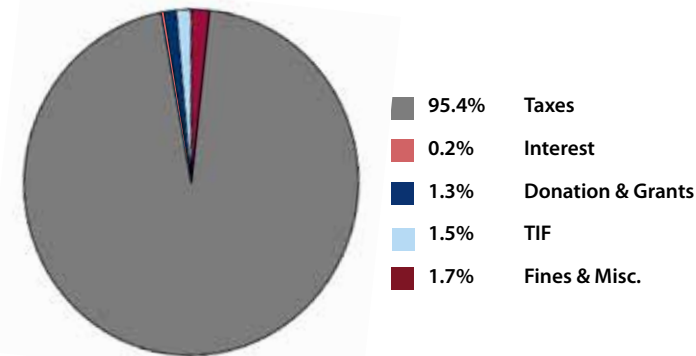
The Library District is a taxing body governed by an elected seven member board. As of June 30, 2011, our staff included 40 full-time and 64 part-time employees. The Library strives to keep expenses within revenues and to save for anticipated major operational expenses. In 2005, the Library refinanced the building addition bond at a lower interest rate. The bond will be fully paid in December 2011. The Library District seeks to provide sufficient resources so community residents can read, enjoy, and participate fully in life's experiences.

Where did the money come from?

REVENUE	2010-2011*	2009-2010
Property Taxes	\$5,987,749	\$6,242,531
Replacement Tax	74,727	60,576
Interest	11,314	17,707
Fines	90,559	87,923
Donations	0	21,244
TIF	92,227	81,743
Grants	79,622	93,019
Misc. Income	18,954	18,349
TOTAL	\$6,355,153	\$6,623,091

*unaudited

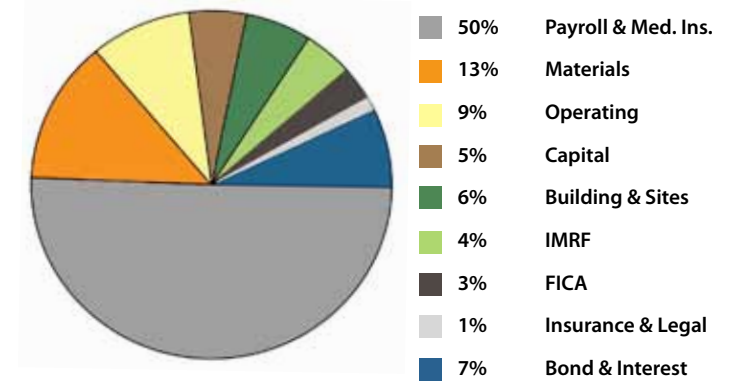
Total Fiscal Income 2010-2011 Fiscal Year



Where did the money go?

EXPENSES	2010-2011*	2009-2010
Payroll & Insurance	\$2,842,413	\$3,108,575
Materials	745,899	783,740
Operating	511,236	497,395
Capital	290,775	556,870
Building & Sites	332,756	335,328
IMRF	252,245	234,437
FICA	178,750	205,387
Insurance & Legal	68,778	67,695
Bond & Interest	413,400	408,369
TOTAL	\$5,636,252	\$6,197,795


Total Fiscal Expenses 2010-2011 Fiscal Year



Statement of Net Assets

Assets	2010-2011*	2009-2010	Liabilities & Equity	2010-2011*	2009-2010
Current Assets			ITPLD uses Modified Cash Basis		
Cash & Investments	\$7,653,212	\$6,826,693	Noncurrent Liabilities		
Bond Issuance Cost	1,315	6,574	Due within one year	\$397,098	\$401,926
Total Current Assets	7,654,527	6,833,267	Due after one year	-	397,098
Noncurrent Assets			Total Liabilities	397,098	799,024
Capital Assets	5,189,716	5,409,573	Net Assets		
(net accum deprec.)			Invested in Capital Assets		
Total Assets	\$12,844,243	\$12,242,840	(net related debt)	4,793,933	4,617,123
			Restricted for Debt Service	311,837	326,520
			Unrestricted	7,341,375	6,500,173
			Total Net Assets	\$12,447,145	\$11,443,816

*unaudited



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